

## **Frequently Asked Questions About the Recent Cyber Incident and Court Operations**

### **Q. What happened?**

On April 28, 2025, DuPage County detected an issue that temporarily impacted the operability of our network environment. Upon discovery, we promptly took steps to secure the environment and began an investigation to determine the nature and scope of the incident, and we are working to restore impacted systems as quickly as possible.

### **Q. Are the courts still operating?**

Yes. Court is fully operational with minimal disruption. If you have questions about your court case, please call 630-407-8700 or visit the Circuit Court Clerk's Office at 505 N. County Farm Road, Wheaton, IL 60187.

### **Q. Do I still have to go to court?**

Yes. All case participants, including jurors, must appear as scheduled.

### **Q. Do I still have to appear for jury duty?**

Yes. Jurors are still required to appear for jury duty as scheduled. Please follow the instructions on your jury summons.

### **Q. Can I look up cases online?**

Yes, case activities are still available online. At this time, however, you will not be able to view document images on the case. Please visit [www.18thjudicial.org](http://www.18thjudicial.org) for more information and periodic updates.

### **Q. When will document images be available online?**

We are working to restore full functionality. Please check [www.18thjudicial.org](http://www.18thjudicial.org) for more information and periodic updates.

### **Q. Am I able to e-file my court documents?**

E-filing is temporarily unavailable. For immediate filing of documents, please visit the Circuit Court Clerk's Office at 505 N. County Farm Road, Wheaton, IL 60187. We are accepting paper filings.

### **Q. What is the status of the documents that I have e-filed that have not been processed yet?**

Any documents that have been e-filed but not processed should be brought to the Circuit Court Clerk's Office at 505 N. County Farm Road, Wheaton, IL 60187 and filed in person. For more information, please contact our office at 630-407-8700.

**Q. Can I file documents in person?**

Yes, documents can be filed in person at the Circuit Court Clerk's Office. Please visit us at 505 N. County Farm Road, Wheaton, IL 60187.

**Q. Are there any changes to the Order of Protection process?**

No. Orders of Protection are still available through <https://www.illinoisprotectionorder.org/OOP/>. For more information, please contact Family Shelter at 630-407-8813, or the Circuit Court Clerk's Office at 630-407-8700. You can also receive assistance by visiting the courthouse located at 505 N. County Farm Road, Wheaton, IL 60187.

**Q. Can I get a copy of filed documents?**

If the document was filed on paper after April 28<sup>th</sup> the Circuit Court Clerk's Office is able to provide a copy if the request is made in person. For further information, please contact us at 630-407-8700 or visit us at 505 N. County Farm Road, Wheaton, IL 60187.

**Q. How do I get a court date for my case?**

Each courtroom has a procedure established to provide court users with court dates. For courtroom contact information, please visit [https://www.dupagecourts.gov/18th\\_judicial\\_circuit\\_court/divisions/](https://www.dupagecourts.gov/18th_judicial_circuit_court/divisions/).

**Q. Can we use electronic orders in court?**

Electronic orders are not available at this time. We are working to restore full functionality and will provide additional updates at [www.18thjudicial.org](http://www.18thjudicial.org) as they become available.

**Q. Can we email courtesy copies to judges?**

Yes, courtesy copies can be emailed to judges as normal.